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FEDERATION OF
**MASTER
BUILDERS**

fmb.org.uk



Promoting yourself as a Master Builder



How we promote you:

- ✓ FMB Find a Builder service

- ✓ 1000's of conversations with consumers looking for a builder each year



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Consumers are concerned with...

- “How do I know the standard of work will be good?”
- “How can I be sure the company I work with is financially sound and will treat me fairly?”
- “What if something goes wrong?”



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Addressing consumer concerns...

- It's not easy to become an FMB member!
- Only membership organisation in the construction industry that inspects members on joining
- FMB contracts
- Financial protection
- Chartered Trading Standards certified Dispute Resolution Service



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Promoting yourself as a Master Builder



Welcome back, Mr John Smith-Test

You're here: [Homepage](#) → [My FMB](#)

[Share this page](#)

My details

[Edit details](#)

Personal Information

John Smith-Test

Email address

info@gfbuilders.co.uk

Business name

G F H Builders FMB TEST RECORD

FMB member number

129955

Subscription renewal

30 Apr 2024

Membership certificate

[Download](#)

Personalised marketing leaflet

[Download](#)

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My FMB region

My region

London

Regional director

Sam Eden

Get in touch

[020 7025 2903](#)

FMBLondon@fmb.org.uk

Promoting yourself as a Master Builder



Why choose G F H Builders trading as TEST RECORD

Not every builder is a Master Builder. In an unlicensed industry, choosing a member of the Federation of Master Builders can give you peace of mind, as they must meet our strict entry criteria and are monitored continually.

- ✓ **Thorough checks.** Including credit checks and director checks.
- ✓ **Quality assessed.** The quality of their work has been independently inspected on site.
- ✓ **Financial safeguards.** They can offer you a contract that's simple to understand and legally robust.
- ✓ **Consumer protection.** They agree to abide by the FMB Code of Conduct to be accountable for good standards.
- ✓ **If something goes wrong.** You can access our free and impartial dispute resolution service.



Find out more at fmb.org.uk/discover



Certificate of Membership

G F H Builders FMB TEST RECORD

is a registered member of the Federation of Master Builders (FMB) and meets the FMB's strict membership requirements, including an independent inspection of its work. It has also agreed to adhere to the FMB's Code of Conduct.

Member number: 129955
Member since: 22 August 2019
Valid until: 30 April 2024
Last inspection: 03 February 2021



Chris Carr
National President

Brian Berry
Chief Executive



Promoting yourself as a Master Builder



Part I: Dealing with Clients

Before work begins

It is a condition of being a member of the FMB that you have sufficient current public liability insurance, in addition to employer's liability insurance, which is a legal requirement.

All of your advertising material must be clear, legal and truthful. It must be compliant with all relevant UK legislation.

Your full company name and trading name should be displayed on your website and all other formal communications. This name must also be registered with the FMB. ONLY the company registered with the FMB is entitled to carry the FMB logo, which is a registered trademark and must not be used by unauthorised businesses.

Any images displayed on your website must be pictures of your own work, or if using stock images, or images provided by sub-contractors, this must be acknowledged, so that consumers are not misled.

You must make sure that your workforce is competent to complete the work. You will fulfil all financial dealings and contractual obligations with your client with the utmost integrity, and the work must be completed in a timely manner.

Unless otherwise agreed in writing, you will give a written quotation together with a description of the work and ensure it complies with all relevant legislation including the Consumer Rights Act 2015 and the Consumer Contracts Regulations 2013.

Working with sub-contractors

As the main contractor, you will retain responsibility for the project as a whole, including any sub-contracted work. If you sub-contract entire projects to any other builder, you must make sure they are also members of the FMB. The client must also agree to the change of contractor and their agreement should be confirmed in writing.

Using a contract

You should always use a written contract. The FMB has a range of contracts to suit all types of projects which are available to members only from the Members' Area on the website at: www.fmb.org.uk/members.

Agree any deposits or staged payments with the customer by including them in your quote and contract. These should be fair and proportionate. Never take full payment from a customer before starting work.

You should make your clients aware of insurance-backed warranties, which are available through FMB Insurance at www.fmbinsurance.co.uk.

Work in progress

As a FMB member when work is in progress you are expected to:

- Use your best endeavours to maintain a good relationship with your client and their appointed representatives as appropriate.
- Proceed with the work with due diligence according to the written contract or quotation between you. If you encounter any technical difficulties with the project you must seek further advice. The FMB can assist.
- Brief your client regularly on progress, particularly if there are likely to be any delays or unforeseen problems.
- Notify Building Control and any other authorities as required.
- Confirm in writing any change to the work and any extra costs and agree these with the client before work begins.
- Ensure the working site remains a safe, clean and tidy environment and comply with all health and safety law, including the CDM 2015 Regulations where applicable.
- You are responsible for the work of all of your employees and sub-contractors, so you must ensure they are competent and adequately supervised.
- Supply the client with samples of materials and fittings for prior approval if required.
- Use your best endeavours to maintain reasonable relationships with any neighbours affected by the building works you are carrying out.
- Be aware that some clients can be considered vulnerable because their circumstances or health put them at risk of making poor decisions, and this is not always immediately obvious. You must make efforts to accommodate vulnerable clients, for example by suggesting they may want to have a trusted friend or family member support them when signing documents or making decisions during the build and allowing extra time for them to do so.

Completed work

When the work is complete you are expected to:

- Leave the site clean, tidy and ready for use. Any waste must be properly disposed of in compliance with relevant legislation.
- Ensure that instruction manuals and maintenance requirements are handed over to the customer, and they understand any essential maintenance.
- Documents including guarantees, warranties or certificates must be passed to the client. It may be an offence to withhold these, even if payments are outstanding.
- Agree a return date with the client to complete any rectifications or snagging items which may arise, or as stated within the terms of the contract. The FMB can provide template completion documents if needed.
- Make sure your client knows who to contact if there are any defects arising from the work.



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Promoting yourself as a Master Builder



Display the FMB logo

We encourage you to display the FMB logo to promote your status as a quality builder that consumers can trust.

Suggestions for where to display the logo:

- Company website
- Company vehicles (we supply van stickers)
- Business cards and email signatures
- Quotation documents for clients
- Company marketing materials – leaflets, brochures, flyers of your work
- Company workwear
- Your social media profiles

Download the FMB logo

Please find the available sizes and formats of our logo below. The full colour logo should be used where possible, however we have included a black version for use on coloured backgrounds.

To download a logo simply click on your desired format and a copy will download to your browser. Please note:

- JPEG and PNG files are lower resolution and are mainly used for screen.
- PDF and EPS files are very high quality and mainly used for printing. You may not be able to open a downloaded EPS files as they require specialist software to view, however you can forward the file onto your printer or designer who will be able to work with the file.

Logos must not be altered, although they can be resized. If you use our logo on your website, please link it back to the FMB website <https://www.fmb.org.uk> or your own Find a Builder profile page. Any questions: contact website@fmb.org.uk.



FMB member logo, vertical, colour (JPEG)

FMB member logo, vertical, colour (PNG)

FMB member logo, vertical colour (PDF)

FMB member logo, vertical colour (EPS)



FMB member logo, horizontal, colour (JPEG)

FMB member logo, horizontal, colour (PNG)

FMB member logo, horizontal, colour (PDF)

FMB member logo, horizontal, colour (EPS)



FMB member logo, vertical, black (JPEG)

FMB member logo, vertical, black (PNG)

FMB member logo, vertical black (PDF)

FMB member logo, vertical black (EPS)



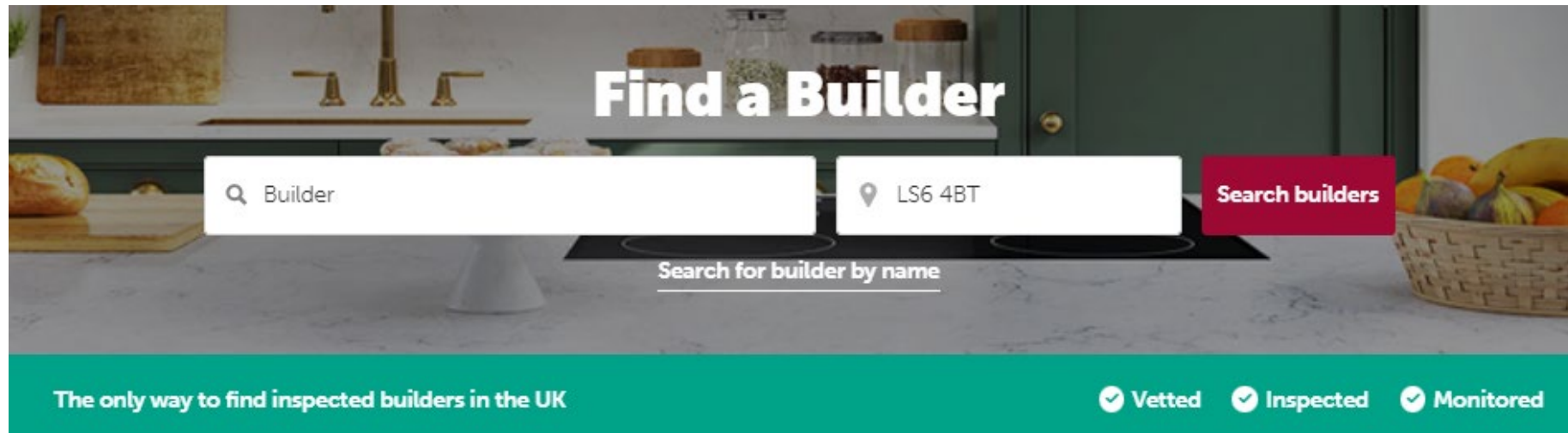
FMB member logo, horizontal, black (JPEG)

FMB member logo, horizontal, black (PNG)

FMB member logo, horizontal black (PDF)

FMB member logo, horizontal black (EPS)

The Find a Builder Service



The screenshot shows a search interface for finding builders. At the top, the text "Find a Builder" is displayed in large white font. Below this, there are two search input fields: one for the builder's name (containing the text "Builder") and one for the location (containing "LS6 4BT"). A red button labeled "Search builders" is positioned to the right of the location field. Below the input fields, there is a link that says "Search for builder by name". At the bottom of the interface, a green banner contains the text "The only way to find inspected builders in the UK" and three checked status indicators: "Vetted", "Inspected", and "Monitored".



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The Find a Builder Service

Home → Find a Builder → Builder in LS6 4BT Share this page

Builder LS6 4BT Search builders

Builder in LS6 4BT

Filter

B&A Development (Leeds) Ltd
Operates in LS6 4BT ☆ 5.0 (3 reviews)
Services: Alterations / Maintenance / Repairs Bathroom Specialists Brick Work Contractors Builders Flooring and Tiling Contractors Kitchen Specialists Plaster...

[Request a quote](#) [0113 3207320](tel:01133207320) [+ Add to shortlist](#)



Can't decide on a builder?
We'll find an available local Master Builder for you

[Post a job now](#)

M Hock Joinery and Building Services
Operates in LS6 4BT
M Hock Joinery & Building Services - established in 2001. As a company we offer: All aspects of joinery, flooring, kitchen design & fitting, f...

[Request a quote](#) [07887922747](tel:07887922747) [+ Add to shortlist](#)

Heron Developments (Leeds) Ltd
Operates in LS6 4BT
Rooted in the heart of West Yorkshire, Heron Developments is a family-run enterprise with a passion for breathing new life into tired residential and ...

[Request a quote](#) [07747797705](tel:07747797705) [+ Add to shortlist](#)

Avtar Building Contractors Limited
Operates in LS6 4BT
Established Since 1972: With over five decades of experience, Avtar Builders has a long-standing presence in the construction industry, providing st...

[Request a quote](#) [07778811115](tel:07778811115) [+ Add to shortlist](#)



The Find a Builder Service

Post a job

[< Back to listing](#)

Our free matching service connects you with up to 3 Master Builders who match your project needs. Simply provide a brief description of your project, and we'll connect you with experienced builders, who have been independently inspected and vetted by the FMB.

We'll share your contact information and any uploaded documents with up to 3 matched builders, and they'll reach out to you promptly to discuss your project. Your data privacy is important to us and is outlined in our [privacy policy](#). Please also ensure you understand our full [terms and conditions](#).

Start your journey today

Fill out the form below, and we'll begin the process of matching you with the right builders for your project.

First name *

Last name *

Email address *

Phone number *

Project postcode *

Describe your job *

Type of builder/job you are looking for. If blank, please select a value *

Potential start date (optional)

Potential project budget (optional)

Do you have any plans / photos to attach? (optional)

The Master Builder difference

Trust the best: Master Builders, vetted & independently inspected.

[Find out more](#)



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Updating your profile



Welcome back, Mr John Smith-Test

You're here: [Homepage](#) → [My FMB](#)

[Share this page](#)

My details

[Edit details](#)

Personal Information John Smith-Test	Subscription renewal 30 Apr 2024
Email address info@gfhbuilders.co.uk	Membership certificate Download
Business name G F H Builders FMB TEST RECORD	Personalised marketing leaflet Download
FMB member number 129955	

My FMB region

My region London	Get in touch 020 7025 2903
Regional director Sam Eden	FMBLondon@fmb.org.uk

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The Find a Builder Service

Manage your online profile

Create a winning online profile that highlights your building skills and expertise, request client reviews and showcase your latest projects with eye-catching photos. Plus, manage your job leads and discover other jobs in your area.

Showcase your availability to attract more clients. Simply opt-in using the toggle and a great availability flag will show on your online profile. This flag will be displayed on your profile for four weeks.

Great availability

Enquiries

See your latest job leads and discover new job opportunities in your area.

[My enquiries](#) →

[Job leads in your area](#) →

Areas you work

Expand your reach and connect with more potential clients by adding new areas of operation to your profile.

[Main area](#) →

[Other areas of operation](#) →

Your online profile

Add a company intro and logo, showcase a stunning work image and ensure your contact details are all up-to-date.

[Update business details](#) →

[Contact details](#) →

[Social media links](#) →

Client reviews

Attract more clients with reviews. Request a review from a client or resend a previous request to boost your online profile.

[Manage existing reviews](#) →

[Request a review](#) →

Projects

Showcase your expertise and build trust by sharing your impressive projects and great images with potential clients.

[Add a new project](#) →

[Manage your projects](#) →

Trades

Enhance your visibility and attract more clients by displaying a complete list of the services you offer.

[Update trades offered](#) →

[The key trades to your business](#) →



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Member resources

Member resources



Business document
library



Contracts



Facebook group



FMB governance
documents



Helplines



Master Builder
Magazine



Member referral
scheme



Offers & discounts



Online learning
portal



Promote your FMB
status



Request TradePoint
discount card



Safety Plus



Tailored insurance
packages



TrustMark
membership



Webinars



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INSURANCE BACKED GUARANTEES

Build a tailored guarantee with FMB Insurance

[SPEAK TO A MEMBER OF OUR TEAM](#)



INSURANCE BACKED GUARANTEES

EXTRA PROTECTION FOR UP TO 10 YEARS AFTER A PROJECT IS FINISHED

CALL US

If you would prefer to talk to a member of our team, please call us on [01353 652760](tel:01353652760)

Are you ready to take your business to the next level?

Business coaching can help you achieve your goals faster and with more confidence. As an FMB member, you're eligible for a special coaching program that is designed to help you:

- Make more profit.
- Achieve a better quality of life for you and your family.
- Take your business to the next level.
- Connect with other members and support each other.
- And, if your business is CITB-registered you can get this coaching fully funded through the [CITB Skills and Training Fund](#).

A business coach can provide you with the support, guidance, and accountability you need to develop a winning strategy, overcome challenges, and achieve your goals.

If you're ready to take your business to the next level read on.

**Start your
coaching
journey today**

Contact us on **0330 333
7777** to learn more or
book your place today.

Book your place

Questions?



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